CIH L4 Certificate in Managing Housing Maintenance Services

JUNE 2027 Cohort

DATE	W/C 7th June 2027	Wednesday 16th June	Thursday 24th June	Thursday 1st July		14th & 15th July		Thursday 5th August		Wednesday 1st September		Wednesday 29th September		Thursday 7th October	Thursday 14th October	Wednesday 20th October	25th - 29th October		Wednesday 3rd November			Wednesday 1st December
TIMING	2 hours	10AM-1PM	10AM-1PM	10AM-1PM		TBA	22nd July - 31st August			10AM-1PM		10AM-1PM		TBA		10AM-1PM			10AM-1PM			
ACTIVITY	ASSESSED INDUCTION	Webinar 1	Webinar 1	Webinar 2		Individual tutorials (via Zoom managers invited)		SUMMER HOLIDAYS		Webinar 1		Webinar 2		Individual telephone tutorials		Webinar 1	HALF TERM		Webinar 2			
TUTOR	E-LEARNING	SBARR	SB	SB		SB				SBARR		SBARR		SBARR		SB			SB			
TOPIC	To be completed online during W/C 07.06.27	Professionalism in housing	Customer focus in housing	Customer focus in housing		Customer focus in housing				Financial management for repairs and maintenance		Financial management for repairs and maintenance		Financial management for repairs and maintenance		Managing people, teams and change			Managing people, teams and change			
SUBMISSION	Must be completed by Friday 11th June							ASSIGNMENT SUBMISSION DATE							ASSIGNMENT SUBMISSION DATE							ASSIGNMENT SUBMISSION DATE

DATE	Wednesday 8th December	Wednesday 15th December	20th December 27 - 3rd January 28			Wednesday 12th Jan 28	Thursday 13th Jan 28			Wednesday 2nd Feb 28	Wednesday 9th Feb 28	14th - 18th February	Wednesday 23rd Feb 28		Wednesday 8th Mar 28	15th & 16th Mar 28		Wednesday 29th Mar 28
TIMING	10AM-1PM	10AM-1PM				10AM-1PM	10AM-12PM			10AM-1PM	10AM-1PM				10AM-1PM	TBA		
ACTIVITY	Webinar 1	Webinar 2	CHRISTMAS HOLIDAYS	CHRISTMAS HOLIDAYS		Assessed presentations webinar	Online exam			Webinar 1	Webinar 2	HALF TERM			Webinar 2	Individual tutorials (via Zoom managers invited)		
TUTOR	SBARR	SBARR				SBARR				SBARR	SBARR				SBARR	SBARR		
TOPIC	Performance management for responsive repairs	Performance management for responsive repairs				Performance management for responsive repairs	Performance management for responsive repairs			Law, policy and regulation for repairs and maintenance	Law, policy and regulation for repairs and maintenance				Professionalism in housing	Professionalism in housing		
SUBMISSION													ASSIGNMENT SUBMISSION DATE					ASSIGNMENT SUBMISSION DATE

TUTORS:
SB = SARAH BENTLEY
SBARR = SUZANNE BARROWS

INFORMATION
Webinar Sessions: LIVE and delivered on Zoom by the tutor.They all must be attended and relate to the course criteria set by the CIH.
Individual telephone tutorials: 30 min phone calls arranged via our LMS at a time/date convenient to the tutor and student to catch up individually, to get support and give feedback.