# CIH L3 Housing Maintenance and Asset Management

## FEB27 COHORT

| DATE | W/C 1st Feb 2027 | Wednesday 10th Feb 2027 | 15th - 19th Feb 2027 | Thursday 25th Feb 2027 | Wednesday 3rd Mar 2027 | Tuesday 9th Mar 2027 | Tuesday 16th Mar 2027 | Tuesday 23rd Mar 2027 | 30th March - 9th Apr 2027 | Tuesday 13th Apr 2027 | Tuesday 20th Apr 2027 | Tuesday 27th Apr 2027 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| TIMING | 2 hours | 10AM-1PM | | 10AM-1PM | | | | 10AM-1PM | | 10AM-1PM | 10AM-1PM | |
| ACTIVITY | ASSESSED INDUCTION | Webinar 1 | | Webinar 2 | | | | Webinar 1 | | Webinar 2 | Group Tutorial | |
| TUTOR | E-LEARNING | SB | | SB | | | | LH | | LH | LH | |
| TOPIC | To be completed online during W/C 01/02/27 | Customer Service in Housing | HALF TERM | Customer Service in Housing | | | | Health & Safety Awareness | EASTER HOLIDAYS | Health & Safety Awareness | Health & Safety Awareness | |
| SUBMISSION | Must be completed by **FRIDAY 5th FEB 2027** | | | | | SUBMIT ASSIGNMENT: Customer Service in Housing | | | | | | |

| DATE | Tuesday 4th May 2027 | Tuesday 11th May 2027 | Tuesday 18th May 2027 | Tuesday 25th May 2027 | 1st - 4th June 2027 | Tuesday 8th June 2027 | Tuesday 15th June 2027 | Tuesday 22nd June 2027 | Tuesday 29th June 2027 | Tuesday 6th July 2027 | Tuesday 13th July 2027 | Tuesday 20th July 2027 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| TIMING | | | 10AM-1PM | 10AM-1PM | | 10AM-1PM | | | 10AM-1PM | 10AM-1PM | | |
| ACTIVITY | | | Webinar 1 | Webinar 2 | | Individual Telephone Tutorials | | | Webinar 1 | Webinar 2 | | |
| TUTOR | | | LH | LH | | LH | | | SBARR | SBARR | | |
| TOPIC | | | Repairs & Maintenance in Housing Organisations | Repairs & Maintenance in Housing Organisations | HALF TERM | Repairs & Maintenance in Housing Organisations | | | Professional Practice Skills | Professional Practice Skills | | |
| SUBMISSION | SUBMIT ASSIGNMENT: Health & Safety Awareness | | | | | | | SUBMIT ASSIGNMENT: Repairs & Maintenance in Housing Organisations | | | | SUBMIT ASSIGNMENT: Professional Practice Skills |

| TUTORS: |
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| SB = SARAH BENTLEY |
| LH = LYNDA HANCE |
| SBARR = SUZANNE BARROWS |

| INFORMATION: |
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| **Webinar Sessions: LIVE and delivered on Zoom by the tutor.They all must be attended and relate to the course criteria set by the CIH.** |
| **Individual telephone tutorials: 30 min phone calls arranged via our LMS at a time/date convenient to the tutor and student to catch up individually, to get support and give feedback.** |