

CIH L3 Certificate
in Housing Maintenance & Asset Management
STARTS W/C 31st AUGUST 2026

Timings:
Induction – 2hr e-learning session (can be watched at learners convenience in the first week)
Unit webinars = 3 hours (live with the tutor via zoom)
Individual telephone tutorials = 30 minutes; by arrangement between tutor and student
Group tutorial = 2 hours (live with the tutor via zoom)

TUTORS:
CK - CARRIE KUS
SC - SUZANNE BARROWS
SB - SARAH BENTLEY

SEPT26 L3 COHORT

Date	W/C 31/8/26	08/09/2026	15/09/2026	22/09/2026	29/09/2026	06/10/2026	13/10/2026	20/10/2026	27/10/2026	04/11/2026	10/11/2026	17/11/2026
Timing	2hrs	10AM-1PM	10AM-1PM				9.30AM-12.30PM	9.30AM-12.30PM	9.30AM-12.30PM	9.30-11.30am		
Activity	ASSESSED INDUCTION	Webinar 1	Webinar 2				Webinar 1	Webinar 2	SCHOOL HALF TERM	Group tutorial		
Tutor	E-LEARNING	SB	SB				CK	CK		CK		
Topic	can be completed online at a time to suit you during w/c 31Aug26	Customer Service in Housing	Customer Service in Housing				Health & safety awareness	Health & safety awareness		Health & safety awareness		
Submission	Must be completed by Fri 4Sept26				SUBMIT ASSIGNMENT: Customer Service in Housing							SUBMIT ASSIGNMENT: Health & safety awareness

Date	25/11/2026	02/12/2026	08/12/2026	16/12/2026	22/12/2026	29/12/2026	05/01/2027	21/01/2027	28/01/2027	04/02/2027	09/02/2027
Timing	9.30AM-12.30PM	9.30AM-12.30PM		TBA				10AM-1PM	10AM-1PM		
Activity	Webinar 1	Webinar 2		Individual telephone tutorials	CHRISTMAS	BREAK		Webinar 1	Webinar 2		
Tutor	CK	CK		CK				SBARR	SBARR		
Topic	Repairs & maintenance in housing organisations	Repairs & maintenance in housing organisations		Repairs & maintenance in housing organisations				Professional practice skills	Professional practice skills		
Submission							SUBMIT ASSIGNMENT: Repairs & maintenance in housing organisations				SUBMIT ASSIGNMENT: Professional practice skills

INFORMATION

All webinars are delivered via Zoom and **must** be attended.

Webinars: are delivered live by the tutor and planned specifically to directly teach and enable group activities relating to the course criteria set by the CIH.

Individual telephone tutorials: up to 30 minutes - phone calls are arranged via our LMS at a time convenient to the tutor and student to catch up individually, to get support and give feedback.