

CIH L4 Certificate  
in Housing

STARTS w/c 12TH OCT 2026

OCT26 COHORT

Timings:

Induction – an eLearning module to be done by the deadline

Unit webinars = 3 hours.

Individual telephone tutorials = 30 minutes; by arrangement between tutor and student

TUTORS:

SB - SARAH BENTLEY

SBARR - SUZANNE BARROWS

LH - LYNDA HANCE

|            |                                                                   |                            |           |                           |                           |           |                                                  |          |                            |           |                 |                 |                             |                             |           |                            |                                   |                                   |           |                                   |          |                            |
|------------|-------------------------------------------------------------------|----------------------------|-----------|---------------------------|---------------------------|-----------|--------------------------------------------------|----------|----------------------------|-----------|-----------------|-----------------|-----------------------------|-----------------------------|-----------|----------------------------|-----------------------------------|-----------------------------------|-----------|-----------------------------------|----------|----------------------------|
| Date       | W/c 12th Oct 26                                                   | 20-Oct-26                  | 27-Oct-26 | 3-Nov-26                  | 10-Nov-26                 | 17-Nov-26 | 24/11/2026 and 25/11/2026                        | 1-Dec-26 | 8-Dec-26                   | 15-Dec-26 | 22-Dec-26       | 26-Dec-26       | 7-Jan-27                    | 14-Jan-27                   | 21-Jan-27 | 28-Jan-27                  | 2-Feb-27                          | 9-Feb-27                          | 16-Feb-27 | 23/02/2027 and 24/02/2027         | 2-Mar-27 | 9-Mar-27                   |
| Timing     | 2 hours                                                           | 10AM-1PM                   |           | 10AM-1PM                  | 10AM-1PM                  |           | TBA                                              |          |                            |           |                 |                 | 10AM-1PM                    | 10AM-1PM                    |           | 10AM-1PM                   | 10AM-1PM                          |                                   |           | TBA                               |          |                            |
| Activity   | ASSESSED INDUCTION                                                | Webinar 1                  | HALF TERM | Webinar 1                 | Webinar 2                 |           | Individual tutorials (via Zoom managers invited) |          |                            |           | CHRISTMAS BREAK | CHRISTMAS BREAK | Webinar 1                   | Webinar 2                   |           |                            | Webinar 1                         | Webinar 2                         | HALF TERM | Individual telephone tutorials    |          |                            |
| Tutor      | E-LEARNING                                                        | SB/SBARR                   |           | SB                        | SB                        |           | SB                                               |          |                            |           |                 |                 | SBARR                       | SBARR                       |           |                            | SB                                | SB                                |           | SB                                |          |                            |
| Topic      | can be completed online at a time to suit you during w/c 12th Oct | Professionalism in housing |           | Customer focus in housing | Customer focus in housing |           | Customer focus in housing                        |          |                            |           |                 |                 | Housing, Law and Regulation | Housing, Law and Regulation |           |                            | Managing people, teams and change | Managing people, teams and change |           | Managing people, teams and change |          |                            |
| Submission | Must be completed by 16th Oct                                     |                            |           |                           |                           |           |                                                  |          | ASSIGNMENT SUBMISSION DATE |           |                 |                 |                             |                             |           | ASSIGNMENT SUBMISSION DATE |                                   |                                   |           |                                   |          | ASSIGNMENT SUBMISSION DATE |

|            |  |                                 |                                 |                 |                 |           |           |                            |          |                |                |           |           |                            |                            |                                                  |           |                            |
|------------|--|---------------------------------|---------------------------------|-----------------|-----------------|-----------|-----------|----------------------------|----------|----------------|----------------|-----------|-----------|----------------------------|----------------------------|--------------------------------------------------|-----------|----------------------------|
| Date       |  | 18-Mar-27                       | 25-Mar-27                       | 1-Apr-27        | 8-Apr-27        | 15-Apr-27 | 22-Apr-27 | 29-Apr-27                  | 6-May-27 | 13-May-27      | 20-May-27      | 27-May-27 | 3-Jun-27  | 10-Jun-27                  | 15-Jun-27                  | 22/06/2027 and 23/06/2027                        | 29-Jun-27 | 6-Jul-27                   |
| Timing     |  | 10AM-1PM                        | 10AM-1PM                        |                 |                 |           |           |                            |          | 10AM-1PM       | 10AM-1PM       |           |           |                            | 10AM-1PM                   | TBA                                              |           |                            |
| Activity   |  | Webinar 1                       | Webinar 2                       | EASTER HOLIDAYS | EASTER HOLIDAYS |           |           |                            |          | Webinar 1      | Webinar 2      |           | HALF TERM |                            | Webinar 2                  | Individual tutorials (via Zoom managers invited) |           |                            |
| Tutor      |  | LH                              | LH                              |                 |                 |           |           |                            |          | SBARR          | SBARR          |           |           |                            | SB/SBARR                   | SB/BARR                                          |           |                            |
| Topic      |  | Resident Involvement in Housing | Resident Involvement in Housing |                 |                 |           |           |                            |          | Housing Policy | Housing Policy |           |           |                            | Professionalism in housing | Professionalism in housing                       |           |                            |
| Submission |  |                                 |                                 |                 |                 |           |           | ASSIGNMENT SUBMISSION DATE |          |                |                |           |           | ASSIGNMENT SUBMISSION DATE |                            |                                                  |           | ASSIGNMENT SUBMISSION DATE |

INFORMATION

All webinars are live sessions delivered on Zoom by the tutor and must be attended.

Webinars: are delivered live by the tutor and planned specifically to directly teach and enable group activities relating to the course criteria set by the CIH.

Individual telephone tutorials: 30 min phone calls arranged via our LMS at a time/date convenient to the tutor and student to catch up individually, to get support and give feedback. The 1st and 6th Units individual tutorials will be via Zoom and your manager will be invited to attend as well.