



CIH L4 Certificate in Managing Housing Maintenance Services



MARCH 2027 Cohort

DATE	W/C 01/03/27	Wednesday 10th March	Wednesday 17th March	Wednesday 24th March	26th March - 11th April		Wednesday 14th April	Wednesday 21st April	Wednesday 28th April	Wednesday 5th May	Wednesday 12th May	Wednesday 19th May	Wednesday 26th May	28th May - 6th June	Wednesday 9th June	Wednesday 16th June	Wednesday 23rd June	Wednesday 30th June	Wednesday 7th July	Wednesday 14th July	Wednesday 21st July
TIMING	2 hours	10AM-1PM	10AM-1PM	10AM-1PM	EASTER HOLIDAYS	EASTER HOLIDAYS	TBA				10AM-1PM		10AM-1PM	HALF TERM				10AM-1PM	10AM-1PM		TBA
ACTIVITY	ASSESSED INDUCTION	Webinar 1	Webinar 1	Webinar 2			Individual tutorials (via Zoom managers invited)				Webinar 1		Webinar 2					Webinar 1	Webinar 2		Individual telephone tutorials
TUTOR	E-LEARNING	SBARR	SB	SB			SB				SBARR		SBARR					SB	SB		SB
TOPIC	To be completed online during W/C Monday 1st March 2027	Professionalism in housing	Customer focus in housing	Customer focus in housing			Customer focus in housing				Financial management for repairs and maintenance		Financial management for repairs and maintenance					Managing people, teams and change	Managing people, teams and change		Managing people, teams and change
SUBMISSION	Must be completed by Friday 5th March 2027							ASSIGNMENT SUBMISSION DATE								ASSIGNMENT SUBMISSION DATE					

DATE	Wednesday 28th July	Wednesday 4th August	23rd July - 31st August		Thursday 9th September	Thursday 16th September	Thursday 23rd September	Tuesday 28th September	Wednesday 29th September	Tuesday 5th October	Tuesday 12th October	Tuesday 19th October	23rd - 31st October	Wednesday 3rd November	Wednesday 10th November	Wednesday 17th November	Wednesday 24th November	Wednesday 1st December	Wednesday 8th December	Wednesday 15th December
TIMING	10AM-1PM	10AM-1PM	SUMMER HOLIDAYS	SUMMER HOLIDAYS	10AM-1PM	10AM-12PM					10AM-1PM	10AM-1PM	HALF TERM				10AM-1PM	TBA		
ACTIVITY					Webinar 1	Webinar 2		Assessed presentations webinar	Online exam		Webinar 1	Webinar 2					Webinar 2	Individual tutorials (via Zoom managers invited)		
TUTOR					SBARR	SBARR		SBARR			SBARR	SBARR					SBARR	SBARR		
TOPIC					Performance management for responsive repairs	Performance management for responsive repairs		Performance management for responsive repairs	Performance management for responsive repairs		Law, policy and regulation for repairs and maintenance	Law, policy and regulation for repairs and maintenance					Professionalism in housing	Professionalism in housing		
SUBMISSION		ASSIGNMENT SUBMISSION DATE													ASSIGNMENT SUBMISSION DATE					ASSIGNMENT SUBMISSION DATE

TUTORS:

SB = SARAH BENTLEY

SBARR = SUZANNE BARROWS

INFORMATION

Webinar Sessions: LIVE and delivered on Zoom by the tutor. They all must be attended and relate to the course criteria set by the CIH.

Individual telephone tutorials: 30 min phone calls arranged via our LMS at a time/date convenient to the tutor and student to catch up individually, to get support and give feedback.