

Upkeep Training Course in **Housing Law & Repairs**

Surveyors and maintenance staff in housing deal with a range of complex repairs challenges every day.

Giving housing staff an understanding of housing law can benefit housing associations and local authority departments in several ways including helping prevent possible legal action by residents.

Upkeep Training's one-day "Housing Law and Repairs" course provides an overview of housing law from a maintenance and repairs perspective.

It is designed to provide clarity on the roles and responsibilities of landlords and residents and teaches the legal framework, key legislation and case law. This programme helps candidates develop confidence through knowledge.

What Our Course Covers:

- Key housing laws and their impact on everyday situations
- Working with residents with different types of tenancies
- The legal position with regard to the work of other colleagues in the organisation
- Advising colleagues in a confident manner on specific issues like condensation and damp based on case law.



More information overleaf...



Upkeep Training Course in **Housing Law & Repairs**

By the end of the session candidates will have:

- Gained an overview of the legal framework setting out civil and criminal routes of action
- Discussed contracts, security of tenure and the key Housing Acts outlining the different types of tenancies
- Developed an understanding of the different rights and responsibilities of tenants and landlords
- Outlined the key laws covering repairs and maintenance
- Explored case law covering disrepair, damp & condensation and sound insulation
- Examined the implications of housing law on repairs and maintenance service delivery

Who Should Attend?

This course benefits staff who work in maintenance and repairs roles within housing association or local authority housing departments.

Why Upkeep?

Upkeep has been delivering property maintenance and management courses for over 25 years.

Over this time we have developed an in-depth understanding of the housing, property and facilities management sectors and a strong reputation for delivering quality, useful and practical training courses.

All of our tutors are experts in the specific courses they deliver for Upkeep - some also still work in the sector - ensuring that the content we deliver and examples we use are always relevant and totally up to date.

If you can't make it to our training venues, we can come to you with a bespoke training package tailored to meet your needs and those of your organisation – contact us for more details.